

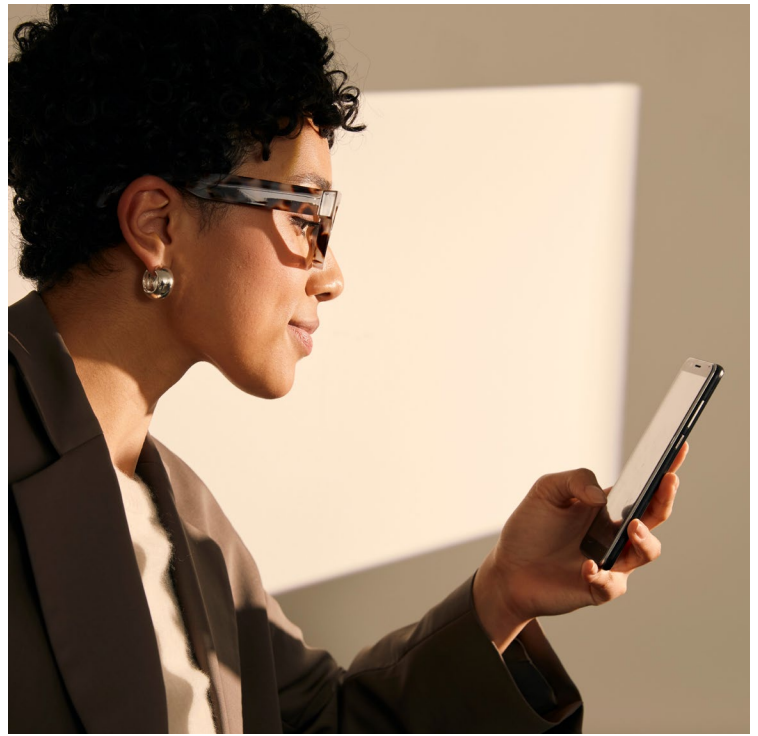


24/7 Virtual Dental Visits – provided by Teledentistry.com

Dental emergencies can happen at any time. Luckily, Sun Life Dental members¹ now have access to 24/7 virtual dental visits through TeleDentistry.com².

Use TeleDentistry.com Virtual Dental Visits³ when you:

- Are having a dental emergency and do not have a dentist
- Need access to a dentist after hours and your regular dentist is not available
- Need to consult a dentist without leaving home or while traveling and your regular dentist is not available



Virtual visits are completed in four easy steps!

Step 1 >	Step 2 >	Step 3 >	Step 4
Visit the Sun Life – Virtual Dental Visits patient portal and create an account.	Complete all required online forms.	Describe the problem. (photos are optional)	Get connected with a Teledentistry.com dentist to begin the consultation.

Want to start a virtual visit now?

Call our 24/7 hotline at 866-410-9849 | Visit [Teledentistry.com/Sunlife](https://www.teledentistry.com/Sunlife) to get started

1. Teledentistry.com services are only available to members covered under dental PPO plans issued or administered by Sun Life Assurance Company of Canada or, in New York, dental PPO plans issued or administered by Sun Life and Health Insurance Company (U.S.) who have access to the Sun Life Dental Network, Sun Life Focus Dental Network, Assurant Dental Network or Assurant Focus Dental Network. Members covered under a prepaid or indemnity plan are not eligible for services through Teledentistry.com

2. Only available where permitted by applicable law. Teledentistry services may not be available in all states. A TeleDentistry.com consultation may count as a problem-focused exam (D0140) under your dental plan. Plans contain limitations and exclusions. Coverage for exams may be subject to frequency limitations. Please review your applicable coverage.

3. Virtual appointment services are provided directly by Teledentistry.com. To receive services, members must establish an account directly with Teledentistry.com. See [teledentistry.com/privacy-policy/](https://www.teledentistry.com/privacy-policy/) to review Teledentistry's Account Terms and Privacy Policy.

In all states except New York, group dental insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) (SLOC) or by Union Security Insurance Company (USIC) (Kansas City, MO) and administered by SLOC. In New York, group dental insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI) (SLHIC) or by Union Security Life Insurance Company of New York (Fayetteville, NY) and administered by SLHIC.

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