

# The importance of submitting a pre-determination when expenses exceed \$500

Your dental plan is designed to cover most preventive services at little to no cost to keep your smile a healthy one. Should you need other services, your plan is designed to pay a portion with some out-of-pocket expense for you.

## We highly recommend a pre-determination for any services that are expected to exceed \$500

### Pre-determination facts:

- A pre-determination is an estimate of how much of a proposed treatment plan will be covered under your dental program.
- A pre-determination allows you, the member, to figure costs before receiving treatment.
- A pre-determination is designed to help avoid any misunderstanding between you, your dentist, and us as to how much will be paid for any dental services.



### Dental Claims/Customer Service:

Sun Life

PO Box 311

Milwaukee, WI 53201-0311

800-442-7742

Electronic Claims: Payor 70408