

The importance of submitting a pre-determination when expenses exceed \$500

Your dental plan is designed to cover most preventive services at little to no cost to keep your smile a healthy one. Should you need other services, your plan is designed to pay a portion with some out-of-pocket expense for you.

We highly recommend a pre-determination for any services that are expected to exceed \$500

Pre-determination facts:

- A pre-determination is an estimate of how much of a proposed treatment plan will be covered under your dental program.
- A pre-determination allows you, the member, to figure costs before receiving treatment.
- A pre-determination is designed to help avoid any misunderstanding between you, your dentist, and us as to how much will be paid for any dental services.

Dental Claims/Customer Service: Sun Life PO Box 311 Milwaukee, WI 53201-0311 800-442-7742 Electronic Claims: Payor 70408



Group insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York. In New York, group insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI).

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