

## WELCOME

Sun Life Dental is delighted to provide your dental benefits. We want to welcome you as you join our over 33 million members<sup>1</sup>. We take pride in equipping our members with quality, hassle-free dental insurance. We understand that to help members improve and maintain excellent oral health though, it takes more than just insurance coverage. Which is why we're dedicated to providing you with the latest dental educational resources as well.

As you begin using Sun Life Dental, we want to share some information to help you make the most of your benefits and keep your smile bright.

## Ready to get started? Explore our resources.

- <u>Tips for using your dental plan</u> Overview of Sun Life dental tools such as your mobile-responsive Sun Life account.
- <u>How to find a dentist</u> Step by step directions on how to locate an in-network dentist for both PPO and DHMO plan types.
- <u>Dental Health Center</u> Sun Life's dedicated dental hub, The Dental Health Center, is the perfect spot to read up on the latest dental articles, ask a practicing dentist questions, learn more about dental insurance, or even get rough estimates on procedures.
- <u>Using Teledentistry</u> Information regarding Sun Life's Teledentistry services powered by Teledentistry.com
- Your dental plan advantages
- Advantages of using a Sun Life in-network dentist.

## Questions? We're always here to help.

Our customer service team would be happy to assist you with any additional questions you may have. They can be reached at 1-800-247-6875, Monday – Friday 8am to 8pm EST.

Sincerely,

The Sun Life Dental Team

<sup>1</sup> Sun Life and DentaQuest internal data 2022.

Group insurance policies are underwritten by Sun Life Assurance Company of Canada (SLOC) (Wellesley Hills, MA) in all states, except New York, under Policy Form Series 15-GP-01 and 16-DEN-C-01. Prepaid dental products are provided and administered by SLOC under Form Series BDC-GDSA, PDC, and are provided by prepaid dental companies, affiliated with SLOC, under Form Series BDC-GDSA, UDCCA-GA06-UDC, UDC-CA-GA06-89, FB-NJ-0281, UDC-09-GDSA-TX, PDC in certain states except New York. Prepaid dental companies are Denticare of Alabama, Inc., United Dental Care of Arizona, Inc., UDC Dental California, Inc., United Dental Care of Colorado, Inc., Union Security DentalCare of Georgia, Inc., United Dental Care of Missouri, Inc., Union Security DentalCare of New Jersey, Inc., United Dental Care of New Mexico, Inc., UDC Ohio, Inc., United Dental Care of Texas, Inc., and United Dental Care of Utah, Inc. In New York, group insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (SLHIC) (Lansing, MI) under Policy Form Series 15-GP-01, 16-DEN-C-01 and prepaid dental products are provided and administered by SLHIC under Form Series BDC-GDSA-NY. © 2023 Sun Life Assurance Company of Canada, Wellesley Hills, MA 02481. All rights reserved. The Sun Life name and logo are trademarks of Sun Life Assurance Company of Canada. Visit us at www.sunlife.com/us. GDFL-11013-c (3/23)