

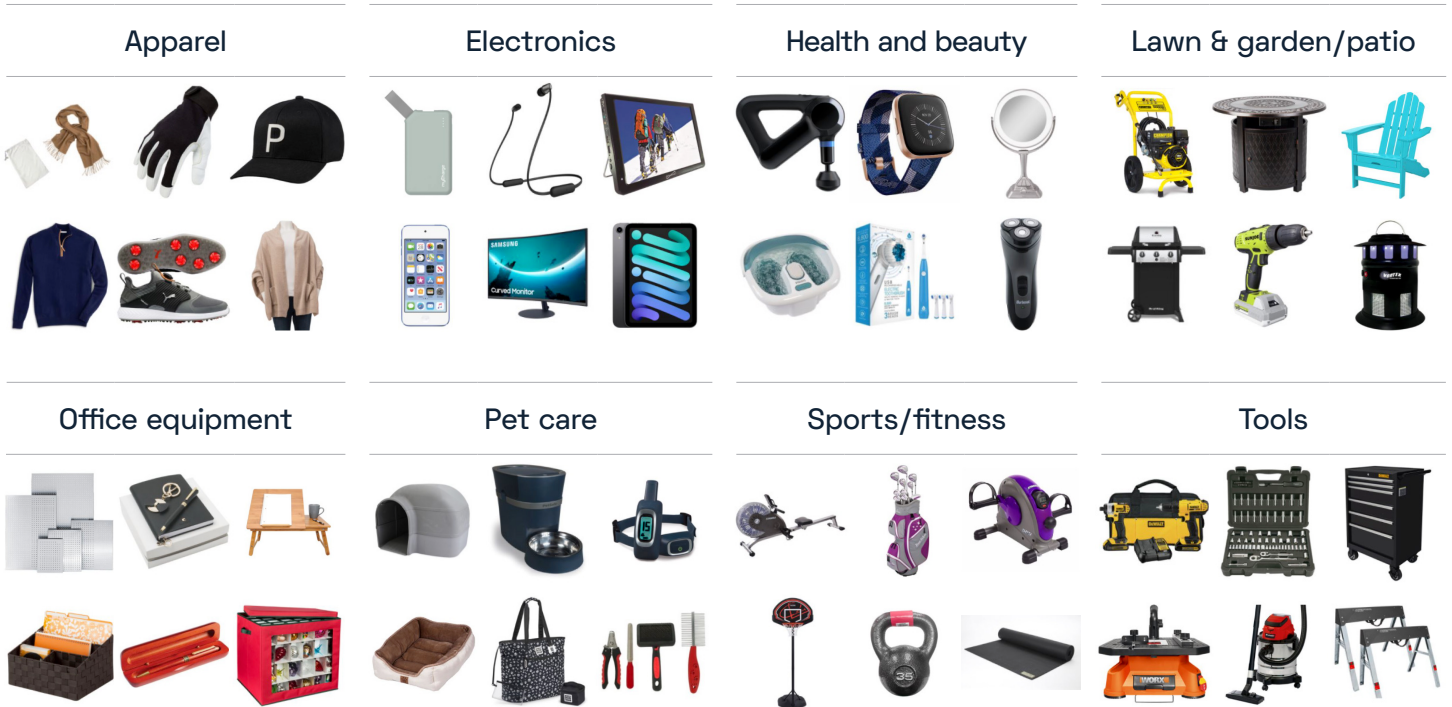
ADR rewards mall guide

Congratulations on earning rewards!
See below for more information about
what you'll find in the rewards mall and
instructions for redemption.

What's in the rewards mall?

Merchandise

The mall includes thousands of name brand merchandise items in a variety of categories:



eGift cards

Participants can redeem a number of physical and e-gift cards:



Donate your points

Want to use your points to make someone's day? Select Donate Your Points to browse the mall's charitable giving options!

Employer Administered Rewards

Under Wellness Credit Reward, you can also turn your earned rewards into an HSA contribution or Paycheck Contribution. Payroll and HSA are paid on a monthly basis following the month in which the incentive is earned.

Search your heart out

Select Marketplace to see everything the mall has to offer. You can sort by category, brand, point range, or product name.



Rewards mall FAQ

How do I earn points?

Visit your platform dashboard or review your program overview for more detail about how to earn rewards mall points. For every 100 points earned, you will receive \$100 toward the reward of your choosing. Rewards are issued after the first of every month for credits earned in the previous month. Those enrolled in the medical plan must complete the Total Health Survey to qualify for rewards.

How do I access the rewards mall?

Visit your wellbeing portal's dashboard and select **Rewards** along the top navigation, then **Redeem Rewards**.

How do I redeem rewards?

Redemption is a simple process:

1. Place the item (or items) you wish to redeem in your cart.
2. Select **Checkout**.
3. Follow the onscreen prompts and complete the required fields.

Note: For eGift card redemption, you will receive two emails, one with your redemption confirmation and another with a link to the gift card. You will be able to enter your preferred email for the gift card at the time of redemption.

How do I contact customer service?

- For questions related to your program (including those about program point totals and reward point deposits) please contact your wellbeing program's customer service using the contact information on your wellbeing portal dashboard. They are available by phone or email Monday through Friday, 7 a.m. – 7 p.m. CST.
- For inquiries related to reward redemption, select **Contact Us** on the rewards mall dashboard and fill in the required form.

Still stumped? Select **FAQ** on the rewards mall dashboard to view additional answers!