

Employee Benefits



Employee Self-Service Contact Sheet

Employee Resources – at your fingertips!

- ♦ File a claim
- ♦ Ask questions about coverage and benefits
- ♦ Start a life or disability claim
- ♦ Submit EOI
- ♦ Order and download ID cards (dental)
- ♦ Access claim

Employee Portals

- Submit a claim
- Review EOB's

AdminEASE*

Life, Disability, Accident, Critical Illness, Hospital Indemnity

Create an account:
<https://www.standard.com/individual/create-account>

Customer Service: 800.348.3226

eServices*

Dental & Vision | Access to both benefits from one location

Member Access:
<https://www.standard.com/eforms/19615.pdf>

Portal Assistance: 800.547.9515

For additional help:

Questions, Claim Submission, Taxation & Benefits

Life & Disability | 800.348.3226

Life Claim Submission:
lifepro@standard.com

Accident, Critical Illness, Hospital Indemnity | 866.851.2429

Dental & Vision | 877.490.9991

[PPO Provider Search](#)

Life Conversion & Portability
800.378.4668 | cbt@standard.com

[Request Conversion Materials](#)

Evidence of Insurability Medical Underwriting | 800.843.7979 | musc@standard.com

Fax: 971-321-5994 or 971-321-5996

[Medical History Applications:](#)
[Electronic](#) | [Paper](#)

Standard Tax ID | 93-0242990

Tax Team | 800.525.3973
[Guide to Taxation of Disability Benefits](#)

Claims and Eligibility

[Online forms and process instructions](#)

Life & Disability | 800.628.8600

[Life claim packet](#)

Life submission: lifepro@standard.com

[Ask a Life Claim Question](#) if you know who your claim analyst is, it's best to contact them

STD submission | 800.368.2859

[STD Claim Packet](#)
[Claim Intake Video](#)

Submit Forms:

SecureSTDForms@standard.com

Questions: 800.368.2859

LTD submission | 800.368.1135

[LTD Claim Packet](#)

Submit claims/forms:

NEWCLM@standard.com

[Ask an LTD Claim Question](#)

Text Updates (for STD and LTD):

Text the word "Status" to 53284 to receive periodic text updates regarding your claim

Dental & Vision | 800.547.9515

Submit claims: group@employeebenefitservice.com

[Ask a Dental Claim Question](#)

Need Access to the dental portal?

<https://www.standard.com/eforms/19615.pdf>

Hospital Indemnity, Critical Illness & Accident | 866.851.2429

Submit claims:

[Online Claim Submission](#)

[Ask an Accident, CI or HI Claim Question](#)

[Health Maintenance Screening Benefit](#)

Value-Added Resources

included with below coverages,

Travel Assistance (Life Coverage)

800.872.1414 | U.S., Canada, Puerto Rico, U.S. Virgin Islands and Bermuda

609.986.1234 | All other locations

medservices@assistamerica.com

[Employee Flyer](#)

Employee Assistance Program (Long Term Disability)

888.293.6948

www.healthadvocate.com/standard3

[Employee Flyer](#)

Health Advocate Select Services (Short Term Disability)

844.450.5543

[Employee Flyer](#)

Life Services Toolkit (Life Coverage)

800.633.8575 | [Employers](#)

800.378.5742 | [Employees](#)

800.378.5742 | [Beneficiaries](#)

www.standard.com/mytoolkit

Username: support

Member Resources

 [File A Life, Disability, Accident, Critical Illness or Hospital Indemnity Claim](#)

 [Dental and Vision Member Provider Access](#) and “Log In For Benefits”

 Sign up for disability claim status alerts. Text STATUS to 53284

Account Management

assistance with renewals, amendments, enrollment materials and escalated service

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