

Funeral Planning, Will Prep and Concierge Services

Practical help at a difficult time



Life has one certain outcome...and while no one can predict it, we can help your clients and their employees prepare for it.

We offer employees an opportunity to discuss and obtain information from independent professionals regarding the planning of a funeral for themselves and eligible family members. This service is available when you have our group life insurance and is provided by Everest Funeral Concierge, an independent consumer advocate, which helps consumers prepare for and deal with the aspects of a funeral.

Plan levels

Employers can choose one of the following:

- **Level 1:** Employee, spouse and children
- **Level 2:** Employee, spouse, children and parents of employee or spouse

Program features

Employees will receive the following benefits when the funeral planning and concierge service offered in conjunction with group term life insurance:

24/7 planning assistance from highly-trained advisors

- Assistance to discuss funeral planning issues
- Help creating a personal funeral plan

PriceFinder research reports

- Detailed, local funeral home price comparisons
- Available on demand via Everest's website

Negotiation assistance

- Pricing information presented to employees in an easy-to-read format
- Negotiate funeral service pricing with local funeral homes

Help family compare prices of funeral planning services

Online funeral planning tools

- Tools include:
 - Personal profile
 - "10 key decisions" planner
 - "My Wishes" planning guide
 - Reference guide
- Plans accessed via an online profile
- Information stored and maintained in a secure data warehouse

Family assistance and plan implementation

- As-needed family support includes assistance throughout the funeral process
- Communicate personal funeral plan to funeral home, removing family from sales-focused environment
- Provide 24-hour assistance throughout the funeral process

Expedited life insurance claim processing is available

- Eligible beneficiaries may have access to a portion of their life insurance funds in as little as two business days following receipt of the claim form and any necessary documentation

Online Will Prep

- Online tool allows users to create customized legal documents such as a Will, Health Care Directive, Power of Attorney and more
- Users are asked a series of easy-to-answer questions with helpful explanations and examples
- Based on responses, a customized legal document unique to the individual's situation is created



For more information, please contact your local **Voya Employee Benefits** sales representative. Visit Voya.com to learn more.



Funeral Planning, Will Prep and Concierge Services provided by Everest Funeral Package, LLC, Houston, TX.

Group Term Life Insurance is underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Products and services may not be available in all states.

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