



Get your Kaiser Permanente prescriptions by mail

Kaiser Permanente members can use mail-order pharmacy services with free shipping – and in many cases lower prescription costs.

If you already fill your prescriptions at a Kaiser Permanente pharmacy, here's how to get your refills delivered by mail. (If you need to **transfer** your prescriptions to Kaiser Permanente, see the other side.)

How to order refills

You can order refills and manage your account when and where it's convenient for you.

Online: Sign in at kp.org/wa to order your refill. Specify that you'd like to get it by mail order.

Mobile app: Use the Kaiser Permanente Washington mobile app. Just tap My Prescriptions and follow the prompts.

Call us: Call **206-630-7979** or **1-800-245-7979** (TTY Relay **711**). We'll ask for your member ID number, mailing address, prescription number, and payment information.

Getting a new prescription today?

Ask your provider to send the prescription directly to the mail-order pharmacy. It will arrive in 3 or 4 days.

Want more information?

Sign in at kp.org/wa and click **Medications**.

How to transfer prescriptions

If you're a Kaiser Permanente member, it's easy to transfer your prescriptions so you can fill them through the Kaiser Permanente mail-order pharmacy.

Choose the way that's easiest for you:

- Call us at **206-630-7979** or **1-800-245-7979** (TTY Relay **711**).
- Sign in at **kp.org/wa**, click Medications, then click Transfer Prescriptions.
- Use the Kaiser Permanente Washington **mobile app**.

You'll need:

- Name and phone number of your current pharmacy
- Prescription number, name, strength, and instructions
- Name and phone number of the doctor who prescribed the medication

Once you've transferred your prescriptions, you can order refills and manage your account when you sign in at **kp.org/wa**.

**Saves
time**

**Very
convenient**



KAISER PERMANENTE®